



AGC's Supervisory Training Program

Unit 6: Risk Management and Problem Solving

February 15, 2017 – April 5, 2017

Wednesday evenings from 5:30 p.m.-7:30 p.m.

Builders Exchange of Rochester, 180 Linden Oaks, Suite 100, Rochester

**Limited to first
25 registrants**

The Knowledge and Skills Every Construction Supervisor Must Have to be Effective

The Associated General Contractors of America's Supervisory Training Program (STP) is a construction-specific training curriculum developed, updated, and field-tested by and for contractors and is the professional development resource for more than 130,000 construction supervisors and managers nationwide. If you are a manager of people, time, equipment or materials, STP can help you improve your supervisor skills and your organization's bottom line.

Unit 6 | Risk Management and Problem Solving – 8 Classes

*Units
to
follow*

Program does not need to be taken in order

- Unit 1 | Leadership and Motivation
- Unit 2 | Communication
- Unit 3 | Planning and Scheduling
- Unit 4 | Contract Documents

Instructors: Tom Murphy, Consultant & retired construction faculty, Alfred State College

STP is offered nationwide through AGC chapters, individual construction firms and educational institutions. Gain the knowledge and skills every supervisor needs with AGC's STP.

For more information contact
Brendan Manning at the AGC

bmanning@agcnys.org
518-456-1134



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This course includes the following sessions, case studies and topics:

Supervisory skill—or the lack of it—directly affects every company's bottom line. Each day decisions made by every foreman and superintendent are crucial to the success or failure of every construction project. You make your money in the field. Or you lose it.

The Supervisory Training Program (STP) developed by AGC, is designed specifically to meet the needs of the construction industry. Developed, updated, and field-tested by and for contractors, the Program consists of 6 courses that focus on the knowledge and skills that every supervisor must have to be an effective manager of people, time, equipment and materials.

This course includes numerous scenario-based case studies. Participants will use the information in each unit to determine a viable solution for each case study, and present process, data, and "best case" resolution.

This course includes the following sessions:

What is Risk: introduces identifying sources of problems; identifying barriers to problems; preventing problems instead of solving problems.

Human Performance Risk: describes the attributes required for quality safety leadership, communication methods, rules and expectations, and understanding the human factor to safety.

Reactive Problem Solving: identifies the steps in a problem solving model and describes the steps included in the problem solving model.

Proactive Problem Solving: focuses on recognizing the sources of risk related problems. Anticipating the problems that create the greatest risk and identifying the techniques for eliminating, minimizing or managing associated risks.

Labor Costs and Subcontractor Risk: describes the relationship between proactive problem solving and cost control. Developing a Cause and Effect Diagram to help identify causes of problems; applying the problem solving and decision making process to subcontractor work.

Safety, Risk, Emergencies, and Crisis Management: describes loss control, preventing workplace violence, jobsite security, public relations, terrorism, and understanding how to react to a crisis or emergency.

Risk Management: identifies required insurance protection, worker's compensation, direct and indirect costs, fleet safety programs, and environmental issues.

Risk Specific Solutions: details the responsibilities of a site supervisor, site specific safety planning, and common hazard awareness.

Unit Program Cost: \$250-AGC and Builders Exchange Members
\$375 Non-members

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Name _____ Title _____

Company/Organization _____

Street Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

Email _____

Payment Information (Payment must accompany registration to secure your seat)

Registration fee includes Participant's Manual for the course.

Cancellation policy: Full refunds will be made for cancellations received 48 hours before the first day of each class you are registered. After that date, no refunds will be granted. Replacements accepted.

Registration Fees: \$250 for AGC NYS Members \$ 375 for non-members

- Enclosed is a Check for \$_____ made payable to **Builders Exchange of Rochester**
- Charge my credit card \$_____ (circle one): VISA MasterCard AMEX

Cardholder Name: _____

Card Number: _____

Expiration Date: _____ CVV2 Code (front or back of card): _____

Street Number: _____ and Zip Code: _____ for credit card billing address.

E-mail address for credit card receipt: _____

Signature _____

E-mail to Annette Kelley at the Builders Exchange at Annette@robex.com or fax to (585) 586-1580.

Please mail checks to Annette at the Builders Exchange of Rochester, 180 Linden Oaks, Suite 100, Rochester 14625

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