

Tips and Tricks for Navigating the Virtual Industry Conference!

A few things to note – save this for trouble shooting as we get closer to the event



chrome

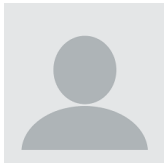
Chrome is the preferred browser to access the event page, virtual event hub and backstage studio link. Safari and Firefox are the next best browsers, but please use Chrome if it is available to you



Day of the Event, you will be able to enter the site 30 mins before the Welcome Address, or at 8:00am Wednesday December 9th



After registering for the event [here](#), you will receive an email from Acelevents confirming your ticket and links to create your profile – save this email for ease of accessing the event; don't worry though, follow up emails will be sent in case you lose this email!



Setting up your profile will be important! We provide many ways to network within the event, having your information filled out – including a picture – will be important for people trying to find you



IF you're having trouble joining sessions try these:

Refresh your page:

- Windows: Ctrl + F5
- Mac: Command(⌘) + Shift + R

Clear your browser's cache:

- Chrome: Settings > Privacy and security > Clear browsing data > Clear data
- Safari: Command(⌘) + Alt + E

Enable Pop-ups in your Browser

Whitelist Acelevents.com in your browser

Restart your device